

Minutes for Dining Amenities Committee Meeting

Chairman Mike McCoy called the meeting to order on June 16, 2016 at 3:40pm in the BHHA conference room.

Attendance: Mike McCoy, Bob Haire, John Love, Judith Belfiori, Suzann Mathers, and Laura Dangers. Absent: Lissa Vecchio

Mike McCoy began the meeting and related that he had asked to speak with Bob Harchut to make sure we are working on projects that he would consider implementing. Rather than meet with me, he would prefer that a joint meeting be set up with Bob Harchut, Ernesto Chimal, Amanda Vineyard, Cindy Love and the Dining Amenities Committee including Board Liason John Love. Meeting will be on June 23rd, Thursday, at the Conference Room, 3:30pm. This will be our opportunity to propose projects in hopes to improve Bluewater Bistro and alleviate paperwork for administration that we are willing to volunteer for. We want to bring in more homeowner business and provide current information about the restaurant for all homeowners.

Discussion began with short anonymous comment cards on the table or with your bill that may be dropped into a locked box at the exit. Survey Monkey is a baseline for Kemper's yearly evaluation. Open Table is excellent for reservations and feedback comments that restaurants receive. Judith Belfiori and Laura Dangers will present positive reasons why short comment cards would be most helpful at the June 23 meeting.

The committee would like a complete BHHA email list. With an email blast, we could immediately provide new menus, comment cards, latest entertainment, new food events, and anything related to Bluewater

Bistro such as changes in discounts. Mike McCoy will present this on June 23rd.

We would like an improvement on the relationship between the homeowners and restaurant staff. We could insert a page in the newsletter or email blast of the entire restaurant staff with their first names so homeowners could call the staff by their proper names. It would be good if staff could call homeowners by their names too. Bob Haire will present this at the June 23 meeting.

A discussion ensued about discounts. We presently receive a 10% discount on food and alcohol. Other surrounding restaurants give a 20% discount on food only. We have come up with a proposal of increasing the food prices by 5%, then giving a 20% food discount, no alcohol discount but continue the free corkage for homeowners. The committee suggests that Lissa Vecchio present this at the June 23 meeting as Suzann Mathers will be out of town.

We also discussed the possibilities of bringing the Sea Gals back into the Bistro fold. (Please note that Mike does not feel that we are yet ready to pursue this with the Bistro yet).

The meeting was adjourned at 4:51pm.

Respectfully submitted,

Laura Dangers